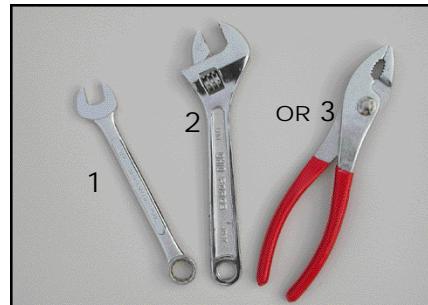


SOMA CHAIR™ Troubleshooting Guide

WHAT TO DO IF THE BACKREST SLIPS

How Long does this take?
Usually less than 1 minute.

Tool you will need
Just one of the below tools
1. 9/16" wrench, or
2. Adjustable wrench, or
3. Pliers (more likely to scratch paint)



Step 1: Stand Behind chair
Locate Back Height Adjust lever.



Step 2: Lift Lever
Lift the Back Height lever as pictured.
*Important! lever must be up to proceed.



Step 3: Tighten Nut
Use one of the tools shown above to tighten the nut 1/2 turn clockwise, to start.
[TIP: Make sure the bolt isn't turning.
If it is, either turn the nut quickly to get it to break free from the bolt, or hold the end of the bolt with pliers.]



Step 4: Test holding power
Raise the backrest to the desired height and push the Back Ht Adjust lever back down into the locked position. Then push down firmly on the backrest with both hands. It is designed to hold 80 lbs. If it holds, you're done! If not, repeat steps 2-4 until backrest holds when tested.